Gugu Michel Nkosi

Software Developer,Business consultant,Technical Support Consultant.

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| Objective |  |  offering unbiased**,** strategic advice to help your brand grow visibility, attract consumers and increase revenue **throught your website**. rely on Gugu for data-driven insights into user behavior and other trends to make design decisions that will have a positive impact on your bottom line. |
| Skills & abilities |  | HTML,CSS,Javascript,Nodejs,Reactjs,Python, Asset verification,Business compliance,Invoices,RFQs,Procument,Troubleshooting,hardware maintenance,VOIP,office admin |
| Experience |  | Betting world (rUSTERNBURG)Internal Audit Clerck | September 2016-March 2018* Evaluating financial and operational activities.
* Identifying and correcting issues
* Risk Management
* Compliance checks
* Fraud detection
* Improving processes
* Asset verification

Centrax systems (Midrand)Technical Support Consultant | December 2019-December 2021* Technical Assistance
* Issue resolution
* System improvement
* Training & Guidance
* Documentation
* Performance monitoring
* Security
* Customer service
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| Education |  | Moving Ahead Development skills program {SETA}SYSTEMS SUPPORT NQF L4 | 2020Earned an NQF L4 Certificate in IT Systems support through SETA in 2020Thomas Percy SililoObtained Grade 122012 |
| Communication |  | Excellent communication skills enable me to collaborate with clients, stakeholders, and cross-functional teams to deliver high-quality results. |
| Leadership |  | Mentor junior developers, coordinate project tasks, and implement best practices to ensure timely delivery of high-quality web applications. |
| References |  | Lele MsimangoCentrax systems COO| Midrand,Vorna Valley |  |